

What is Amwell?

Amwell is a faster, easier way to see a doctor. You can have video visits with a doctor anytime. It's easy to use, private, and secure. It's free to enroll and the cost per visit is **\$15.00***.

Amwell offers:

- Your choice of trusted, U.S. board-certified doctors
- Video visits using the web or mobile app
- Consultation, diagnosis – even prescriptions (when appropriate)

Amwell can be used any time, day or night. It's perfect when your doctor's office is closed, you're too sick or busy to see someone in person, or even when you're traveling.

How do I sign up?

There are 3 easy ways to sign up:

1. Download the iOS or Android App by searching "Amwell"
2. Sign-up on the web at www.amwell.com
3. Sign-up by phone: call 1-844-SEE-DOCS

What can doctors treat on Amwell?

On Amwell, you can take care of the most common issues like:

- Colds
- Flu
- Fever
- Rash
- abdominal pain
- sinusitis
- pinkeye
- ear infection
- migraines

What is the cost?

Doctor visits on Amwell are just **\$15.00***.

** Cost may vary depending on your plan or level of coverage.*

When Would I Use Amwell?

- I should probably see a doctor, but can't fit it into my schedule
- My doctor's office is closed
- I feel too sick to drive
- I have children at home and don't want to bring them with me
- It's difficult for me to get a doctor's appointment
- I'm on business travel and stuck in a hotel room

Can I Use Amwell When I'm Traveling?

Amwell is great when you're on the road for vacation or work. Telehealth is available in most states, but some states do not allow telehealth or prescriptions. For a full list, visit:

<http://info.americanwell.com/where-can-i-see-a-doctor-online>

Who Are the Doctors?

Clinical services on Amwell are provided by Online Care Group – the nation's first and largest primary care group devoted to telehealth. Doctors on Amwell:

- Average 15 years experience in primary and urgent care
- Are U.S. Board Certified, licensed and credentialed
- Have profiles, so you can see their education and practice experience
- Are rated by other patients, so you can review and select the doctor that meets your needs

How Do I Add My Spouse?

Your spouse should create a separate account to enroll.

How Do I Add a Child To My Account?

Parents and guardians can add their children who are under age 18 to their account and have doctor visits on their behalf. Enroll yourself first and then add your child or dependent to your account.

What Do I Do If I Have a Child Over 18 Who Is Still on My Health Insurance?

They should enroll as an adult and create their own separate account.

Questions & Assistance

If you have any other questions, please call or email our support team at 1-855-818-DOCS (1-855-818-3627) or support@americanwell.com.

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